

Avaya IP Office Partner Edition

SMTP Email Setup with GMX.com

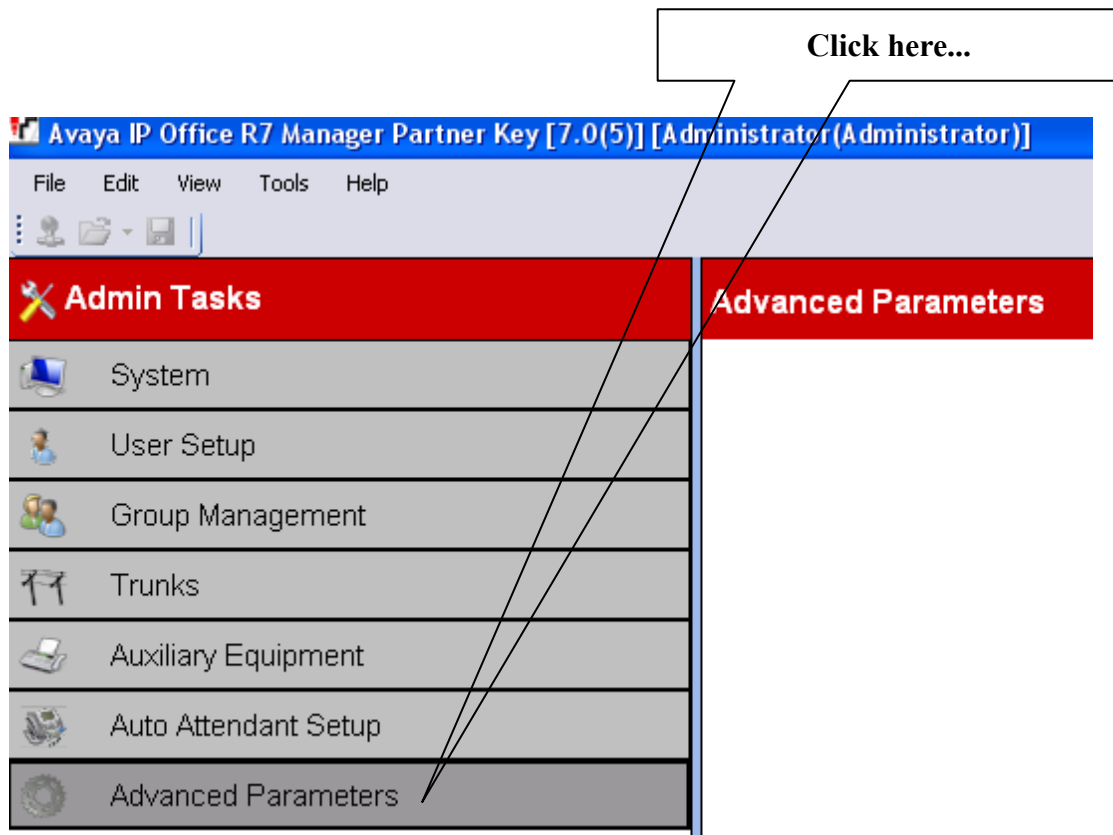
Telquest Tech Support

As of 4/18/2011 this method works. The GMX SMTP IP Address may change in the future.

Go to WWW.GMX.Com and create a free email account.

Use your email address as the contact.

Then run the IP Office Manager program and do the following:



The diagram shows an 'SMTP Server Configuration' form with several fields and callouts. A callout box labeled 'YourAccount@GMX.com' has two lines pointing to the 'Email From Address' and 'User Name' fields. Another callout box labeled 'Use this IP Address' has two lines pointing to the 'IP Address' field (which contains '74 . 208 . 5 . 67') and the 'Port' field (which contains '587'). A third callout box labeled 'Use this port' has a line pointing to the 'Port' field. A fourth callout box labeled 'Check it' has a line pointing to the 'Server Requires Authentication' checkbox, which is checked with a large black checkmark. The form fields are: 'IP Address' (74 . 208 . 5 . 67), 'Email From Address' (empty), 'Port' (587), 'Server Requires Authentication' (checked), 'User Name' (YourAccount@GMX.com), 'Password' (Your GMX Account Password), and 'Use Challenge Response Authentication' (unchecked).

SMTP Server Configuration

IP Address: 74 . 208 . 5 . 67

Email From Address:

Port: 587

☒ Server Requires Authentication

User Name: YourAccount@GMX.com

Password: Your GMX Account Password

☐ Use Challenge Response Authentication

Also note this:

If you don't log on to GMX.com for a while, they will send you an email to log on or your account will be deactivated.

This is the message I received in their email to me:

"Come back to GMX and reactivate your account!"

"There's lots more in store now than ever and we're sure you'll love our newest features! "

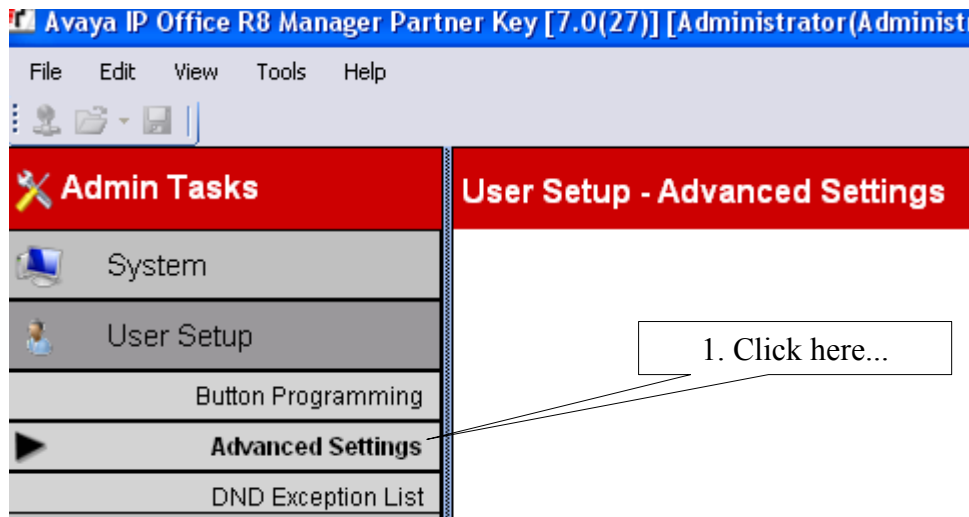
Solution:

Create ONE GMX.com email account and use it for all your customers.

Use your own email address as a contact for them.

This way when they send out the notice, it will go to you and you can renew it and keep all your customers in service.

In the Manager programming for IP Office Partner



2. Enter the Email Address that you want the Voice Mail Messages sent to.

Voicemail Settings

Voicemail Code:

Confirm Voicemail Code:

Voicemail Email:

DTMF Breakout

Reception / Breakout (DTMF)

Breakout (DTMF *2)

Breakout (DTMF *3)

Voicemail Email

☐ Off ☒ Copy ☐ Forward ☐ Alert

2. Enter the Email Address that you want the Voice Mail Messages sent to.

3. Select Copy, Forward or Alert

Note: Copy, Forward and Alert are explained in the Telquest IP Office Partner Training DVD